

**F** Find a Process to Improve  
Homeless TB Patients Have  
No Home to Discharge To

**O** Organize to Improve  
Develop A Plan

**C** Collect Information  
Utilize Data Collection  
Instruments

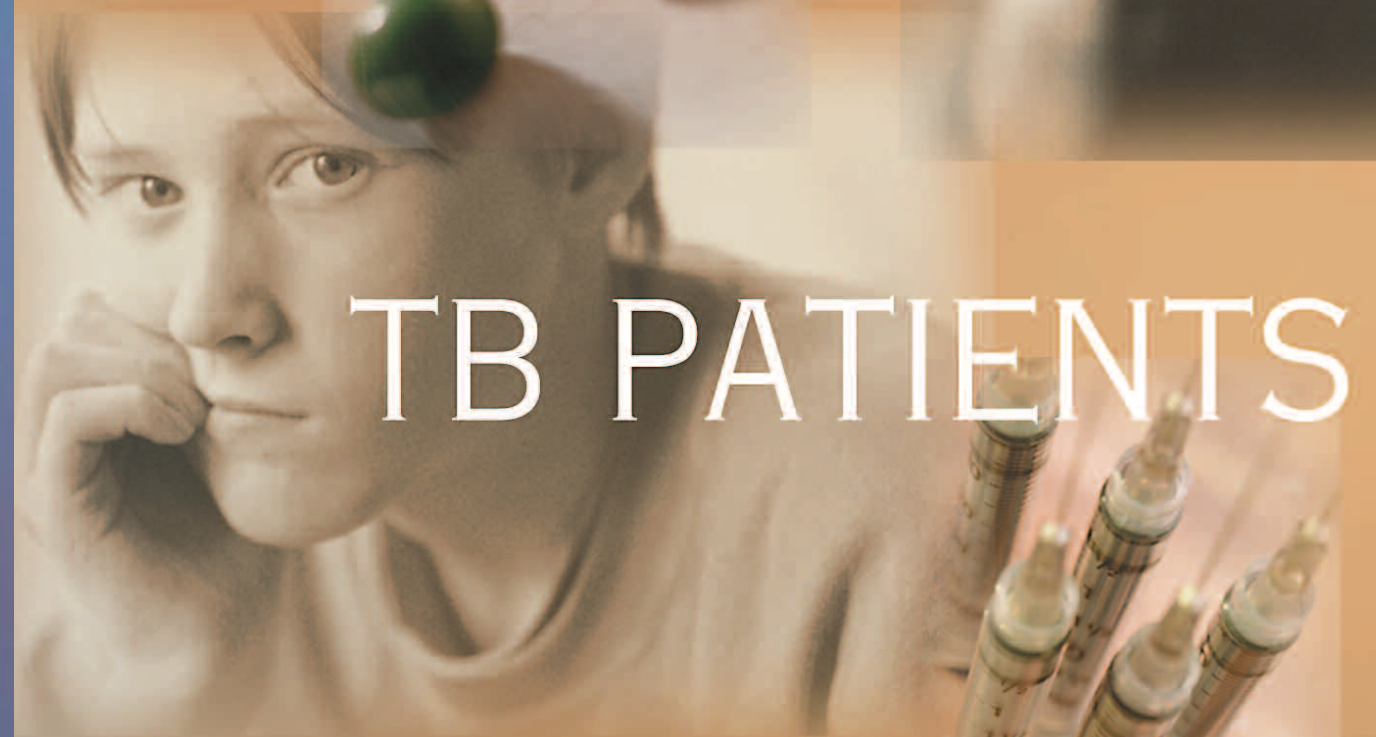
**U** Understand Process Variations  
Use Data to Determine  
Deviations from Norm

**S** Select the Improvement  
Generate Solutions



SERVICE TO

HOMELESS



TB PATIENTS